IN THE UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

BRENNAN LANDY, individually and on behalf of all others similarly situated,

Plaintiffs,

Case No.

v.

Class Action

NATURAL POWER SOURCES, LLC d/b/a SUNTUITY, a New Jersey limited liability company,

Jury Trial Demanded

Defendant.

CLASS ACTION COMPLAINT AT LAW

- 1. Plaintiff Brennan Landy ("Landy" or "Plaintiff") brings this Class Action
 Complaint against Defendant Natural Power Sources, LLC d/b/a Suntuity ("Suntuity" or
 "Defendant") to stop its practice of making unsolicited autodialed telephone calls to consumers'
 cellular telephones without procuring prior express written consent as required by law, and to
 obtain redress for all persons similarly injured by Defendant's conduct. Plaintiff, for his
 Complaint, allege as follows upon personal knowledge as to himself and his own acts and
 experiences, and, as to all other matters, upon information and belief, including investigation
 conducted by his attorneys.
- 2. The Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq. ("TCPA"), and its implementing regulations, 47 C.F.R. § 64.1200, et seq., prohibit companies such as Defendant from making calls to cellular telephones using an automatic telephone dialing system ("ATDS") or pre-recorded voice without first obtaining prior express written consent. In this case, Suntuity has violated, and continues to violate, the TCPA and its regulations by placing (or having third

parties place on its behalf and for its benefit) unsolicited autodialed calls to cellular phone subscribers who have not provided prior express written consent to receive such text messages.

PARTIES

- 3. Plaintiff Landy is a natural person over the age of eighteen who resides in Ardmore, Montgomery County, Pennsylvania.
- 4. Defendant Suntuity is the associated name or a d/b/a for Natural Power Sources, LLC, a limited liability company organized and existing under the laws of the State of New Jersey whose primary place of business and corporate headquarters is located in Holmdel, New Jersey.

JURISDICTION

- 5. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1331, as the action arises under the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq., a federal statute. This Court also has jurisdiction under the Class Action Fairness Act ("CAFA"), 28 U.S.C. § 1332, because each of the alleged Classes consists of over 100 persons, there is minimal diversity, and the claims of the class members when aggregated together exceeds \$5 million. Further, none of the exceptions to CAFA applies.
- 6. This Court has personal jurisdiction over Suntuity and venue is proper in this District because it solicits significant business in this District, is registered to do business in this District, is headquartered in this District, and a substantial part of the events or omissions giving rise to the claim occurred in or emanated from this District.

COMMON ALLEGATIONS OF FACT

7. Defendant Suntuity is a supplier of solar energy solutions headquartered in New Jersey.

- 8. In an effort to effectuate its business, Defendant utilizes telemarketing to reach consumers.
- 9. The hardware and software used by Defendant (or its telemarketer(s)) to make the calls is an automatic telephone dialing system ("ATDS") because, among other things, such equipment has the capacity to store, produce, and dial random or sequential numbers, and/or receive and store lists of telephone numbers, and to dial such numbers, *en masse*, in an automated fashion without human intervention. Defendant's ATDS includes features substantially similar to a predictive dialer, inasmuch as it is capable of making numerous calls simultaneously (all without human intervention).
- 10. Suntuity fails to obtain consumers' prior express written consent as required by the TCPA to place such calls.
- 11. That is, Suntuity makes unauthorized autodialed calls to cellular subscribers who have not provided proper consent to Defendant to receive such calls.
- 12. In doing so, Suntuity (directly or via its telemarketers which act on its behalf and for its benefit) makes unsolicited telemarketing calls to solicit consumers to purchase its solar energy products and services—all in violation of the TCPA.
- 13. By making the calls at issue in this Complaint, Defendant caused Plaintiff and the members of the Class actual harm and cognizable legal injury. This includes the aggravation and nuisance and invasions of privacy that result from the receipt of such calls, in addition to a loss of value realized for the monies consumers paid to their wireless carriers for the receipt of such calls. Furthermore, the calls interfered with and interrupted Plaintiff's and the other Class members' use and enjoyment of their cellphones, including the related data, software, and hardware components. The phone rings and interrupts the user's experience. Defendant also

caused injury to their phones by causing wear and tear on their property, consuming battery life, and appropriating cellular minutes and data.

- 14. Defendant knows or acts in conscious disregard of the fact that its autodialed calls to these cellular subscribers are unauthorized.
- 15. As such, Defendant not only invaded the personal privacy of Plaintiff and other members of the putative Class, it also intentionally and repeatedly violated the TCPA.
- 16. To the extent a third party made calls on behalf of Suntuity, Suntuity knew about the calls, received the benefits of the calls, directed the calls to be placed, and ratified the calls. Suntuity is liable for all calls placed on its behalf and/or for its benefit.

FACTS SPECIFIC TO PLAINTIFF LANDY

- 17. Plaintiff Landy is the owner and customary user of a personal cellular telephone number ending in 5129.
- 18. On or around October 29, 2020, Plaintiff received a call from the number 610-397-6106.
- 19. When Landy answered his cellphone, he heard a pause and a click before an operator came on the line. This is indicative of the use of an ATDS.
- 20. When an operator finally came on the line, Landy was solicited to purchase solar panels or other green energy solutions.
- 21. Eventually, Landy heard another "beep" and was transferred to a second operator, this time a man who identified himself as being "Steve" with "US Home Solar". "Steve" also solicited Landy to purchase solar energy products.
- 22. Still during the same call, Landy was transferred via a "warm transfer" to Evelyn with Suntuity. Evelyn solicited Landy to purchase Suntuity's products.

- 23. After the call, Landy received a follow-up email from Suntuity, sent by Brendan McGrane. The email again further solicited Landy to purchase Suntuity's products.
- 24. Landy never provided any oral consent or written consent that satisfied the requirements set forth in 47 C.F.R. 62.1200(f)(8)(i) or otherwise.
- 25. Landy never provided any consent for an initial call, and oral consent or retroactive consent are not sufficient to obtain prior express written consent.
- 26. Defendant was aware that calls were placed to consumers like Landy who had not consented to receive them.
- 27. By continuing to make unauthorized calls as alleged herein, Suntuity has caused Plaintiff and other consumers actual harm and cognizable legal injury. This includes the aggravation, nuisance, and invasion of privacy that results from the receipt of such unwanted calls in addition to a loss of value realized for the monies consumers paid to their wireless carriers for the receipt of such calls. Furthermore, the calls interfered with Plaintiff's and the other Class members' use and enjoyment of their cellphones, including the related data, software, and hardware components. Defendant also caused injury to their phones by causing wear and tear on their property, consuming battery life, interfering with their use and enjoyment, and appropriating cellular minutes and data.
- 28. To redress these injuries, Plaintiff, on behalf of himself and the Class of similarly situated individuals set forth below, bring this suit under the TCPA, which prohibits unsolicited calls to cellular telephones. On behalf of the Class, Plaintiff seeks an injunction requiring Defendant to cease all unauthorized autodialed calling activities (plus corresponding declaratory relief) and an award of statutory damages to the class members to be paid into a common fund for the benefit of the class members, together with costs and reasonable attorneys' fees.

CLASS ALLEGATIONS

- 29. Plaintiff brings this action pursuant to Federal Rule of Civil Procedure 23(b)(2) and Rule 23(b)(3) on behalf of themselves and a Class as defined as follows:
 - No Consent Class: All persons in the United States who (1) from the date four years prior to the filing of this Complaint through the date notice is sent to the Class; (2) received at least one call from Defendant, or a third person acting on behalf of Defendant; (3) on the person's cellular telephone; (4) for the purpose of selling Defendant's solar products and services; (5) using the same equipment that was used to call the Plaintiffs; and (6) for whom Defendant claims it obtained prior express written consent in the same manner as Defendant claims it obtained prior express written consent to call the Plaintiffs.
- 30. The following people are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) Defendant, Defendant's subsidiaries, parents, successors, predecessors, and any entity in which the Defendant or its parents have a controlling interest and its current or former employees, officers and directors; (3) persons who properly execute and file a timely request for exclusion from the Class; (4) persons whose claims in this matter have been finally adjudicated on the merits or otherwise released; (5) Plaintiff's counsel and Defendant's counsel; and (6) the legal representatives, successors, and assignees of any such excluded persons. Plaintiff anticipates the need to amend the class definition following appropriate discovery.
- 31. **Numerosity:** The exact number of members within the Class is unknown and not available to Plaintiff at this time, but it is clear that individual joinder is impracticable. On information and belief, Defendant has made unsolicited to thousands of consumers who fall into the definition of the Class. The exact number of members of the Class can be identified through Defendant's records.

- 32. **Typicality:** Plaintiff's claims are typical of the claims of other members of the Class, in that Plaintiff and the members of the Class have sustained damages arising out of Defendant's uniform wrongful conduct.
- 33. **Adequate Representation:** Plaintiff will fairly and adequately represent and protect the interests of the Class and has retained counsel competent and experienced in complex class actions. Plaintiff and his counsel have no interests antagonistic to those of the Class, and Defendant has no defenses unique to Plaintiff.
- 34. **Commonality and Predominance:** There are several questions of law and fact common to the claims of Plaintiff and the Class, and those questions predominate over any questions that may affect individual members of the Class. Common questions for the Class include, but are not necessarily limited to, the following:
 - (a) Whether Defendant's conduct violated the TCPA;
- (b) Whether members of the Class are entitled to treble damages based on the willfulness of Defendant's conduct;
- (c) Whether Defendant systematically called consumers absent prior express written consent; and
- (d) Whether Defendant made the calls using an automatic telephone dialing system or pre-recorded voice technology.
- 35. **Conduct Similar Towards All Class Members:** By committing the acts set forth in this pleading, Defendant has acted or refused to act on grounds substantially similar towards all members of the Class so as to render final injunctive relief and corresponding declaratory relief appropriate so as to warrant certification under Rule 23(b)(2).

36. Superiority & Manageability: This case is also appropriate for class certification under Rule 23(b)(3) because class proceedings are superior to all other available methods for the fair and efficient adjudication of this controversy. Joinder of all parties is impracticable, and the damages suffered by the individual members of the Class will likely be relatively small, especially given the burden and expense of individual prosecution of the complex litigation necessitated by Defendant's actions. Thus, it would be virtually impossible for the individual members of the Class to obtain effective relief from Defendant's misconduct. Even if members of the Class could sustain such individual litigation, it would still not be preferable to a class action, because individual litigation would increase the delay and expense to all parties due to the complex legal and factual controversies presented in this Complaint. By contrast, a class action presents far fewer management difficulties and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single Court. Economies of time, effort and expense will be fostered and uniformity of decisions ensured. Also, there are no pending governmental actions against Defendant for the same conduct.

CAUSE OF ACTION

Violation of the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq. (On Behalf of Plaintiff and the No Consent Class)

- 37. Plaintiff incorporates by reference the foregoing allegations as if fully set forth herein.
- 38. Defendant made unsolicited pre-recorded voice and autodialed calls to cellular telephone numbers belonging to Plaintiff and the other members of the No Consent Class, without their prior express written consent in an effort to generate business for Defendant's inhome massage products and services.

- 39. Defendant failed to obtain any prior express consent that included, as required by 47 C.F.R. § 64.1200(f)(8)(i), a "clear and conspicuous" disclosure informing the person signing that:
- (A) By executing the agreement, such person authorizes the seller to deliver or cause to be delivered to the signatory telemarketing calls using an automatic telephone dialing system or an artificial or prerecorded voice; and
- (B) The person is not required to sign the agreement (directly or indirectly), or agree to enter into such an agreement as a condition of purchasing any property, goods, or services.
- 40. Further, Defendant made the calls using equipment that had the capacity to store or produce telephone numbers to be called using a random or sequential number generator, and/or to receive and store lists of phone numbers, and to dial such numbers, *en masse*, simultaneously and without human intervention.
- 41. By making the unsolicited calls to Plaintiff and members of the Class's cellular telephones without prior express written consent, and by utilizing an ATDS, Defendant violated 47 U.S.C. § 227(b).
- 42. As a result of Defendant's unlawful conduct, Plaintiff and the members of the No Consent Class suffered actual damages in the form of monies paid to receive the unsolicited phone calls on their cellular telephones and, under Section 227(b)(3)(B), are each entitled to, *inter alia*, a minimum of \$500 in damages for each such violation of the TCPA.
- 43. Should the Court determine that Defendant's conduct was willful and knowing, the Court may, pursuant to Section 227(b)(3), treble the amount of statutory damages recoverable by Plaintiff and the other members of the No Consent Class.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Landy, on behalf of himself and the class, pray for the following relief:

- A. An order certifying the Class as defined above, appointing Plaintiff as the representative of the Class, and appointing his counsel as Class Counsel;
- B. An award of actual monetary loss from such violations or the sum of five hundred dollars (\$500.00) for each violation, whichever is greater all to be paid into a common fund for the benefit of the Plaintiff and the Class Members;
- C. An order declaring that Defendant's actions, as set out above, violate the TCPA;
- D. A declaratory judgment that Defendant's telephone equipment constitutes an automatic telephone dialing system under the TCPA;
- E. An injunction requiring Defendant to cease all unsolicited text messaging activities, and otherwise protecting the interests of the Class;
- F. An award of reasonable attorneys' fees and costs to be paid out of the common fund prayed for above;
 - G. An award of treble damages if willfulness is shown; and
 - H. Such other and further relief that the Court deems reasonable and just.

JURY DEMAND

Plaintiff requests a trial by jury of all claims that can be so tried.

Respectfully submitted,

Dated: January 6, 2021 **Brennan Landy**, individually and on behalf of all others similarly situated,

By: s/ Jeffrey S. Arons One of Plaintiff's Attom

One of Plaintiff's Attorneys

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^{*}Pro Hac Vice admission to be sought